

# AdderLink Infinity dual User Guide



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#### WELCOME

Thank you for choosing AdderLink Infinity dual, otherwise known as ALIF dual (2000 series). ALIF dual represents a major advance in the capabilities of digital extenders and switches. By encoding high quality DVI video, digital audio and USB connections into Internet Protocol (IP) messages, ALIF dual offers very flexible signal switching and distribution capabilities.

Adder's extensive knowledge of interfacing techniques and high speed networking has allowed us to develop new ways to break the chains of local DVI, USB and audio connections. With ALIF dual, distance is finally no barrier to high specification, high performance computing. Furthermore, since all signals are now IP, the most elaborate and yet simple-to-use switching and multicast techniques make possible a great variety of uses.

The TX transmitter attaches to a single computer while the RX receiver connects with your peripherals. These can include two single link DVI video displays or one dual link (very high resolution) DVI display. This is in addition to a microphone, speakers and multiple USB peripherals. The distance between them is limited only by the size of your network.

ALIF dual provides a choice of link connections. Each unit supports both copper-based Gigabit Ethernet cabling as well as Fibre Channel over Ethernet (FCoE). These can be used in parallel to provide up to 2 Gigabit connection speeds with the added benefit of link redundancy that can maintain operation in the event of a failed connection. A third socket, called the *Management port*, provides a standard Ethernet link that can be used to quickly connect a computer when making configuration changes.

ALIF dual units promote sharing; you can arrange for a limitless number of screens and speakers, distributed anywhere across the network, to receive video and audio. You can also switch between any number of transmitter units using a single screen, keyboard and mouse in order to monitor a potentially vast collection of remote systems.

All units feature browser-based configuration utilities to allow quick and easy set up, from near or far.

#### Mixing ALIF and ALIF dual units

AdderLink Infinity dual (2000 series) are complimentary to the standard AdderLink Infinity (1000 series) models which do not support dual DVI channels or fibre optic linking. It is possible to mix ALIF and ALIF dual transmitters and receivers on a network. However, whenever the two types are cross connected, the extra abilities of the ALIF dual units will be temporarily disabled.

#### One-to-one configuration

The simplest configuration links one RX unit to a single TX unit, either by a direct link or over much greater distances via a high speed network. In both cases, Gigabit cable linking and/or fibre can be used. When both are deployed, connection speeds of up to 2 Gigabits are possible.





**Ethernet** 



#### ALIF and A.I.M.

Where multiple ALIF units are used on a network, we have developed the AdderLink Infinity Management (A.I.M.) server to allow comprehensive and secure central control of all transmitters, receivers and users.

When using an A.I.M. server to configure ALIF units, it is vital that all ALIF units that you wish to locate and control are set to their factory default settings. Otherwise they will not be located by the A.I.M. server. If necessary, perform a factory reset on each ALIF unit.

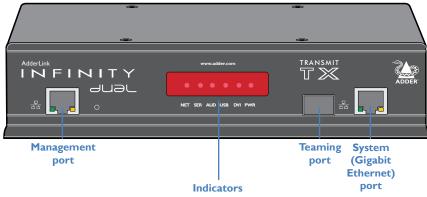


ALIF dual RX

Please also see Appendix C - Tips for success when networking ALIF units

# ADDER

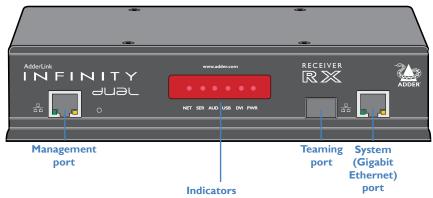
#### **ALIF** dual transmitter - front



These six indicators clearly show the key aspects of operation:

- **NET** On when valid network link is present. Flashes when the unit is in error.
- **SER** On when the AUX (serial) port is enabled and active.
- AUD On when audio is enabled and active.
- **USB** On when the USB link with the connected PC is active.
- **DVI** On when a video input signal from the PC is detected.
- PWR Power indicator.

#### **ALIF** dual receiver - front

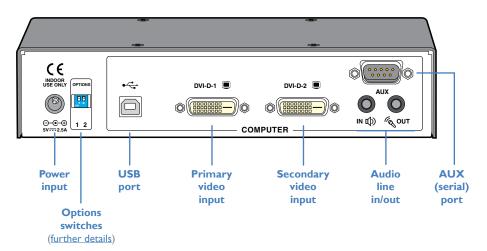


These six indicators clearly show the key aspects of operation:

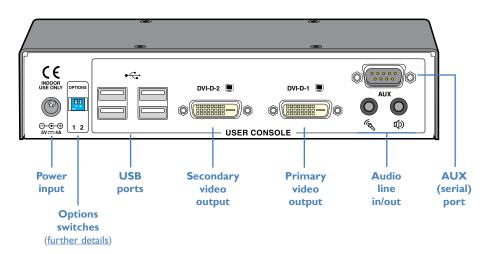
- NET On when valid network link is present.

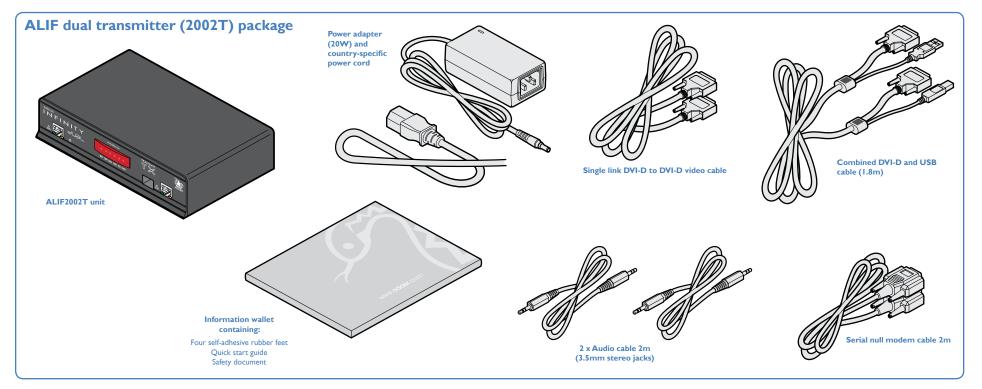
  Flashes when the unit is in error.
- **SER** On when the AUX (serial) port is enabled and active.
- AUD On when audio is enabled and active.
- USB On when USB is enabled and active.
- DVI On when DVI video is enabled.
- PWR Power indicator.

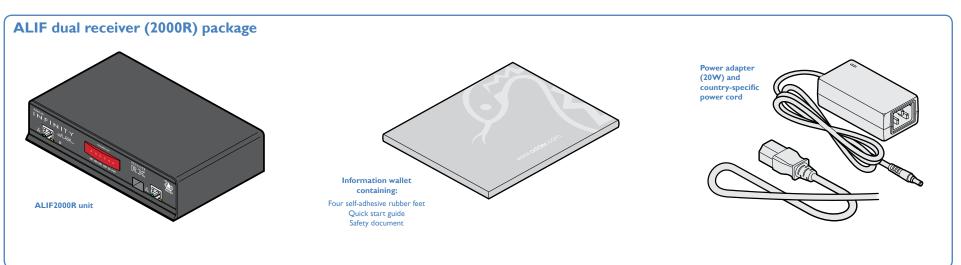
#### **ALIF** dual transmitter - rear

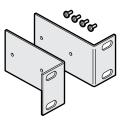


#### **ALIF** dual receiver - rear









Two 19" rack-mount brackets and four screws

Part numbers: One unit per 1U rack slot: RMK4S Two units per 1U rack slot: RMK4D



Single mode fibre SFP module Part number: SFP-SM-LC

Please refer to the table in  $\underline{\mathsf{Appendix}}\ F$  for information about fibre modules and cables.



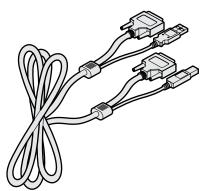
Multi mode fibre SFP module

Part number: SFP-MM-LC

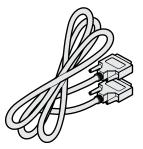


Active copper SFP module Part number: SFP-CATX-RJ45

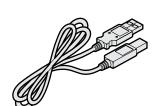




Combined dual link DVI-D and USB (USB type A to B) cable Part numbers: VSCD3 (1.8m length) VSCD4 (5m length)



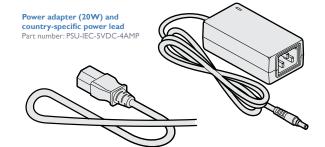
Single link DVI-D to DVI-D video cable Part number:VSCD1

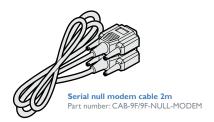


USB cable 2m (type A to B)
Part number: VSC24



Audio cable 2m (3.5mm stereo jacks) Part number: VSC22





# Installation

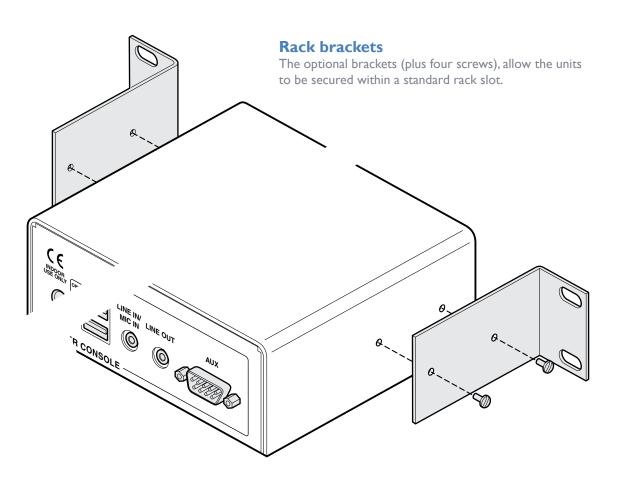
#### **MOUNTING**

There are two main mounting methods for transmitter and receiver units:

- The supplied four self-adhesive rubber feet
- Optional rack brackets

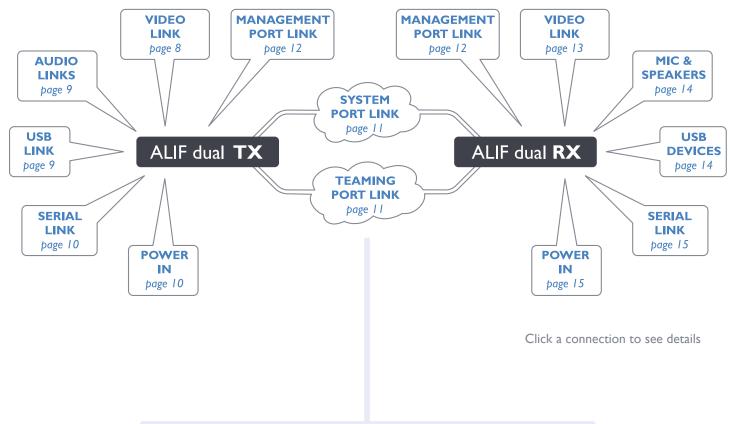
#### Connections

Note:The ALIF units and their power supplies generate heat when in operation and will become warm to the touch. Do not enclose them or place them in locations where air cannot circulate to cool the equipment. Do not operate the equipment in ambient temperatures exceeding 40°C. Do not place the products in contact with equipment whose surface temperature exceeds 40°C.



#### **CONNECTIONS**

Installation involves linking the ALIFTX unit to various ports on the host computer, while the ALIF RX unit is attached to your peripherals:

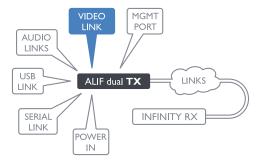


IMPORTANT: When using an AdderLink Infinity Management box to configure ALIF units, it is vital that all ALIF units that you wish to locate and control are set to their factory default settings. Otherwise they will not be located by the A.I.M. server. If necessary, perform a factory reset on each ALIF unit.

Please also see Appendix C - Tips for success when networking ALIF units

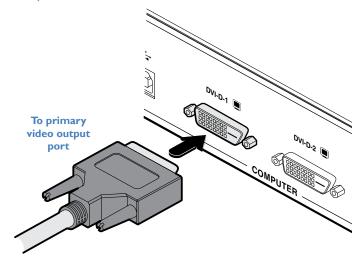
#### TX video link

ALIF dual units can simultaneously support up to two Single Link high resolution video displays at pixel clocks up to 165MHz; or can alternatively support a single Dual Link very high Resolution video display at pixel clocks up to 330MHz (equating to an example display mode of 2560 x 1600 at 60 Hz refresh).



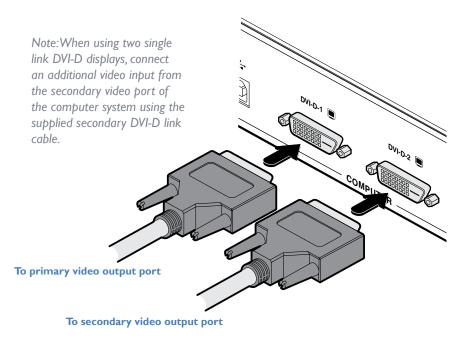
#### To make a video link

- I Wherever possible, ensure that power is disconnected from the ALIF and the host computer.
- 2 Connect either one or two digital video link cables to the DVI-D socket(s) on the TX unit rear panel:



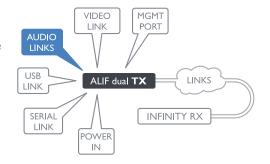
Note: When using one very high resolution DVI-D dual link display, use a DVI-D Dual Link cable (such as the supplied Adder part: VSCD3) to connect the primary video port of the computer system to the DVI-D-I connector of the ALIF dual. A dual link cable must also be used at the RX unit.

3 Connect the plug at the other end of the cable(s) to the corresponding DVI-D video output socket(s) of the host computer.



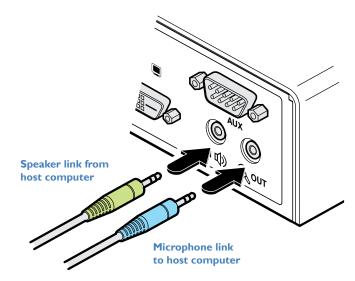
#### TX audio links

ALIF dual units support two way stereo digital sound so that you can use a remote microphone as well as speakers.



#### To make audio links

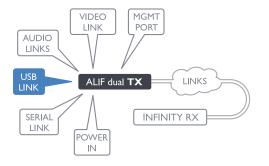
I Connect an audio link cable between the IN (1) socket on the TX unit rear panel and the speaker output socket of the host computer.



2 [Where a microphone is to be used]: Connect a second audio link cable between the **GOUT** socket on the TX unit rear panel and the Line In socket of the host computer.

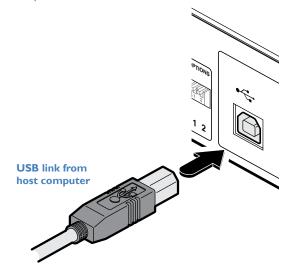
#### **TX USB link**

ALIF dual units act as USB 2.0 hubs and so can provide four sockets at the RX unit with only a single connection at the TX unit



#### To make a USB link

I Connect the type B connector of the supplied USB cable to the USB port on the TX unit rear panel.

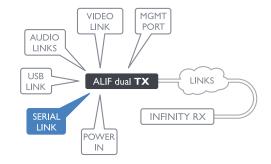


2 Connect the type A connector of the cable to a vacant USB socket on the host computer.



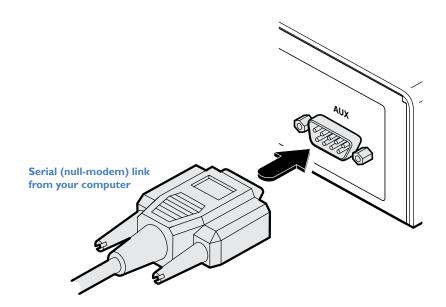
#### **TX AUX** port

The AUX port is an RS232 serial port that allows extension of RS232 signals up to a baud rate of 115200. The port has software flow control, but no hardware flow control.



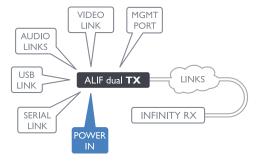
#### To connect the AUX port

- I Ensure that power is removed from the ALIF unit.
- 2 Connect a suitable serial 'null-modem' cable (see <u>Appendix F</u> for pin-out) between a vacant serial port on your computer and the AUX port on the right hand side of the ALIF dual rear panel.



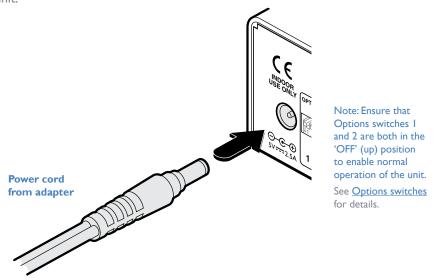
#### **TX** power in

Each ALIF dual unit is supplied with a power adapter and country-specific power cord. When all other connections have been made, connect and switch on the power adapter unit.



#### To apply power in

I Attach the output lead from the power adapter to the **5V** socket on the rear panel of the unit.



- 2 Connect the IEC connector of the supplied country-specific power cord to the socket of the power adapter.
- 3 Connect the power cord to a nearby main supply socket.

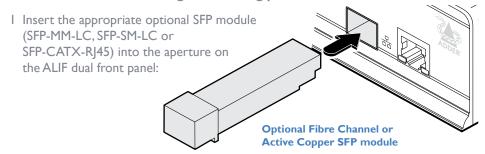
Note: Both the unit and its power supply generate heat when in operation and will become warm to the touch. Do not enclose them or place them in locations where air cannot circulate to cool the equipment. Do not operate the equipment in ambient temperatures exceeding 40°C. Do not place the products in contact with equipment whose surface temperature exceeds 40°C.

#### TX/RX high speed links

ALIF dual units can be either connected directly to each other or via a high speed network. The connections can be copper-based Gigabit Ethernet as well as Fibre Channel over Ethernet (FCoE). These can be used in parallel to provide up to 2 Gigabit connections speeds.

A single System port (Gigabit Ethernet) is provided as standard on the right side of the front panel. Additionally, the Teaming port, located just to the left, allows you to insert either an optional Fibre Channel SFP module or Active Copper SFP module. The chosen module can then allow either a fibre optic or additional Gigabit Ethernet link to be used in parallel with the fixed System (Gigabit Ethernet) port.

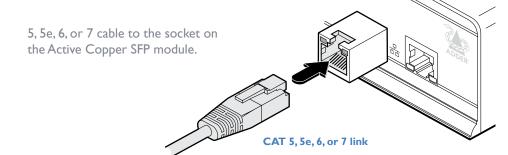
#### To link ALIF dual units using the Teaming port



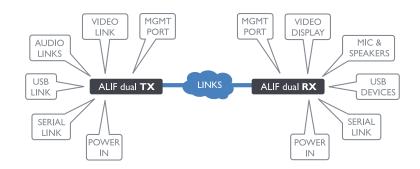
2 Make your connection(s) between the chosen SFP module and either the other ALIF dual unit or a suitable network switch:

Connect the transmit and receive fibre optic links to the sockets on the Fibre Channel SFP module. Then close the latch over the link connectors to lock them into place. or

#### Connect a CAT



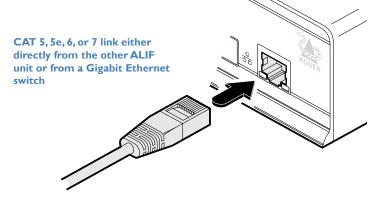
Transmit and receive fibre links



Please see Appendix C for important tips about networking ALIF units.

#### To link ALIF dual units using the System port

I Connect a CAT 5, 5e, 6, or 7 cable to the System port socket on the front panel of the ALIF dual unit.



- 2 Connect the other end of the cable either to the other ALIF dual unit or to a Gigabit Ethernet switch, as appropriate.
- $3\,$  [For connections via a network] repeat steps I and 2 for the other ALIF dual unit.

#### Cable and fibre details

- For direct links over Ethernet cable, the length of cable should not exceed 100 metres (328 feet). Network cables used for connections may be category 5, 5e, 6 or 7 twisted-pair cable. ALIFTX units have an autosensing capability on their network interfaces, so for direct point-to-point connections, no 'crossover' Ethernet cable is required.
- For direct links via fibre, varying distances can be achieved depending on the module and cable types used. Please refer to the table in <u>Appendix G</u> for detailed information. The fibre links must have crossovers.

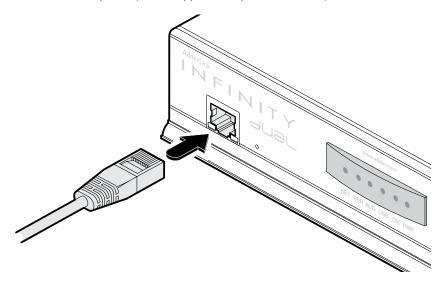


#### **TX/RX Management port**

The Management port on each ALIF dual unit provides a consistent method to gain access to the internal configuration utility of each ALIF dual. Although the configuration utility is accessible via the System (Gigabit Ethernet) port and also the Teaming port; if the ALIF dual units are being used in a point-to-point arrangement, then it would be necessary to temporarily reconnect each unit to a network in order to make configuration changes. The Management port allows the admin user to simply connect a computer directly to each ALIF dual unit and access the configuration utility using a consistent IP address - thus negating the need to know the main port addresses of each ALIF dual unit in advance.

#### To connect a computer to access the configuration utility

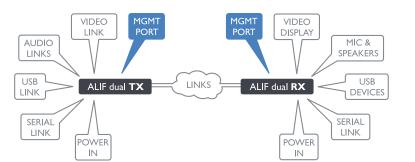
I Connect a CAT 5, 5e, 6, or 7 link cable to the Management port socket located on the far left side of the ALIF dual front panel. The port automatically configures itself, so no cross-over cable is required (but is supported if you do use one).



- 2 Connect the other end of the link cable directly to the network port of your computer.
- 3 Use a web browser to gain access to the internal configuration utility. The standard IP address of the Management port is 192.168.1.42

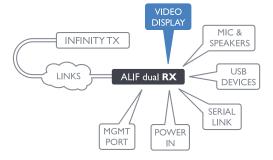
Note: This standard IP address can be changed within the configuration utility.

Please see the section <u>AdderLink Infinity browser-based configuration utility</u> for further details.



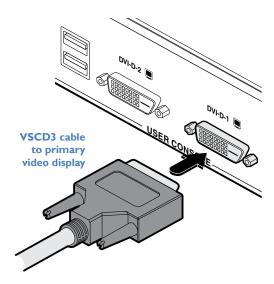
#### **RX** video display

ALIF dual units can simultaneously support up to two Single Link high resolution video displays at pixel clocks up to 165MHz; or can alternatively support a single Dual Link very high Resolution video display at pixel clocks up to 330MHz (equating to an example display mode of 2560 x 1600 at 60 Hz refresh).



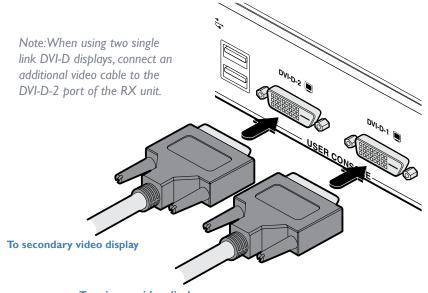
#### To connect video displays

I Connect the lead from the primary video display to the DVI-D-I socket on the RX unit rear panel.



Note: When using one very high resolution DVI-D dual link display, use a DVI-D Dual Link cable (such as Adder part: VSCD3) to connect the video display to the DVI-D-I connector of the RX unit. A dual link cable must also be used at the TX unit.

2 If required, connect the lead from the second video display to the DVI-D-2 socket on the RX unit rear panel.

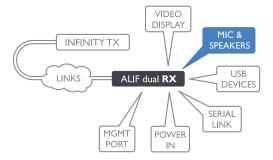


To primary video display

Note: When using dual link on DVI-D-1, the DVI-D-2 port will be disabled. If DVI-D-2 is already being used, then it must be disconnected before dual link operation can occur on DVI-D-1.

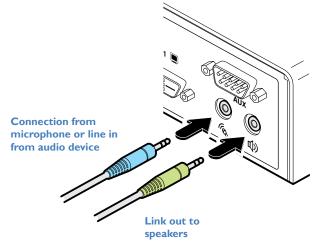
#### **RX** microphone & speakers

The ALIF dual unit can support a microphone as well as speakers providing the necessary connections have been made between the ALIF dual TX unit and the host computer.



#### To connect a microphone (or line in) and/or speakers

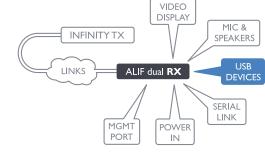
- I Connect the lead from a mono microphone to the 3.5mm socket labeled a on the rear panel.
- 2 Connect the lead from stereo speakers to the 3.5mm socket labeled **4**) on the rear panel.



3 Once the unit has been fully connected and powered on, access the RX System Configuration page to check that the *Audio Input Type* setting matches the connection that you have made to the port: *line*, *mic* or *mic* boost (the latter provides +20dB gain).

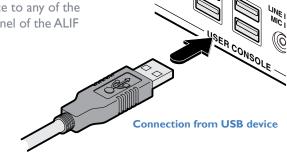
#### **RX USB** devices

The ALIF dual RX unit has four USB ports to which peripherals may be connected. The ports are interchangeable. To connect more than four peripherals, one or more USB hubs may be used. The total current that may be drawn from the USB ports is I.2A, which should be sufficient for a keyboard, mouse (no more than I00mA each) and any two other devices (500mA maximum each). If more power for USB devices is required, use a powered USB hub.



#### To connect a USB device

I Connect the lead from the device to any of the four USB sockets on the rear panel of the ALIF dual unit.



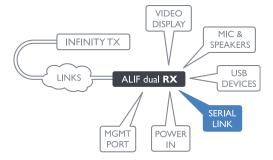
#### **Supported USB Devices**

The transmitter unit use True Emulation technology to emulate the signals of certain USB peripherals to the computer. This means that those peripherals appear to the computer to be permanently connected, even when the receivers are switched elsewhere. This enables faster keyboard and mouse switching and allows for more than 13 identical USB devices. If the keyboards and mice are identical across the connected receivers, they are only enumerated once by the host. The following limitations apply:

- Keyboards, mice and other HID devices are supported.
- Storage devices (i.e. flash drives, USB hard disks, CD-ROM drives) are supported, but they may operate more slowly than with a direct connection.
- Isochronous devices (including microphones, speakers, webcams and TV receivers) are not currently supported.
- Many other devices (such as printers, scanners, serial adapters and specialist USB devices) will work, but due to the huge variety of devices available, successful operation cannot be guaranteed.
- If a device cannot be made to work, please contact Adder technical support as a special entry within the advanced configuration may solve it.

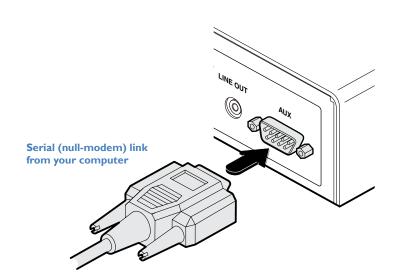
#### **RX AUX** port

The AUX port is an RS232 serial port that allows extension of RS232 signals up to a baud rate of 115200. The port has software flow control, but no hardware flow control.



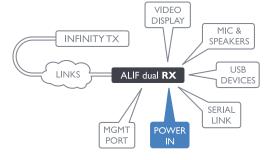
#### To connect the AUX port

- I Ensure that power is removed from the ALIF dual unit.
- 2 Connect a suitable serial 'null-modem' cable (see <u>Appendix F</u> for pin-out) between the AUX port on the right hand side of the ALIF rear panel and your remote serial device.



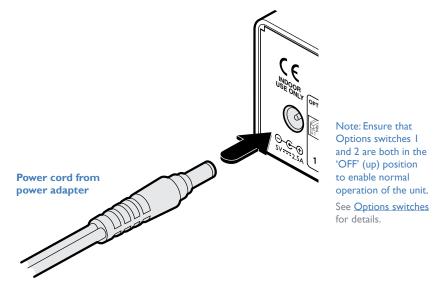
#### **RX** power in

Each ALIF unit is supplied with an appropriate power adapter. When all other connections have been made, connect and switch on the power adapter unit.



#### To apply power in

I Attach the output lead from the power adapter to the **5V** socket on the rear panel of the unit.



- 2 Connect the IEC connector of the supplied country-specific power cord to the socket of the power adapter.
- 3 Connect the power cord to a nearby main supply socket.

Note: Both the unit and its power supply generate heat when in operation and will become warm to the touch. Do not enclose them or place them in locations where air cannot circulate to cool the equipment. Do not operate the equipment in ambient temperatures exceeding 40°C. Do not place the products in contact with equipment whose surface temperature exceeds 40°C.



# Configuration

#### INITIAL CONFIGURATION

ALIF units are designed to be as flexible as possible and this principle extends also to their configuration.

#### **Direct linking**

Where ALIF dual transmitters and receivers are directly linked to each other, very little configuration action is required, provided that they have their factory default settings in place. If the standard settings have been changed in a previous installation, you merely need to perform a factory reset on each unit.

#### **Networked linking**

Where ALIF units are connected via networked links, you can either configure them individually, or configure them collectively using an A.I.M. server:

- Configuring networked ALIF units individually You need to specify the
  network addresses of the ALIF units so that they can locate each other. This is done
  by running the <u>AdderLink Infinity browser-based configuration utility</u> on a computer
  system linked to the same network as the ALIF units.
- Configuring ALIF units collectively The AdderLink Infinity Management (A.I.M.) server allows you to configure, control and coordinate any number of ALIF transmitters and receivers from a single application.

IMPORTANT: When using A.I.M. to configure ALIF dual units, it is vital that all units that you wish to locate and control are set to their factory default settings. Otherwise they will not be located by the A.I.M. server. If necessary, perform a factory reset on each ALIF dual unit.

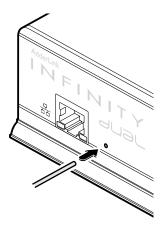
Please also see Appendix C - Tips for success when networking ALIF units

#### **Manual factory reset**

A factory reset returns an ALIFTX or RX unit to its default configuration. You can perform factory resets using the <u>AdderLink Infinity browser-based configuration utility</u> or by using this direct manual method.

#### To perform a manual factory reset

- I Remove power from the ALIF unit.
- 2 Use a narrow implement (e.g. a straightened-out paper clip) to press-and-hold the recessed reset button on the front panel. With the reset button still pressed, reapply power to the unit and then release the reset button.



Use a straightened-out paper clip to press the reset button while powering on the unit

After roughly eight seconds, when the factory reset has completed, five of the front panel indicators will flash for a period of three seconds to indicate a successful reset operation.

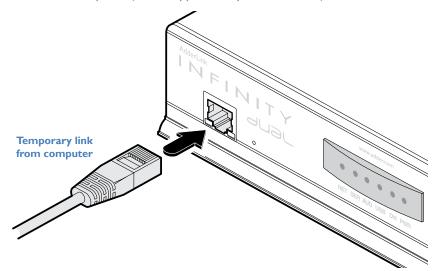
#### AdderLink Infinity browser-based configuration utility

The browser-based configuration utility within all TX and RX units requires a network connection between the ALIF dual unit and a computer on the same network. The configuration utility allows you to perform many important functions. Please see Appendix A for TX unit details and Appendix B for RX unit details.

It is possible to gain access to the internal configuration utility via any of the ports located on the front panel of each ALIF dual unit. For temporary connections, you are strongly recommended to use the Management port:

#### To connect a computer to access the configuration utility

I Connect a CAT 5, 5e, 6, or 7 link cable to the Management port socket located on the far left side of the ALIF dual front panel. The port automatically configures itself, so no cross-over cable is required (but is supported if you do use one).



2 Connect the other end of the link cable directly to the network port of your computer.

#### To access the browser-based configuration utility

- I Temporarily connect the ALIF dual unit and your computer, as discussed left.
- 2 Run a web browser on your computer and enter the IP address of the ALIF dual port that you are using.

The default settings are as follows:

TX units	RX units		
Management port	192.168.1.42	192.168.1.42	<b>c</b> use these
System port	169.254.1.33	169.254.1.32	
Teaming port	169.254.1.43	169.254.1.42	

Note: Where the port addresses of a unit have been changed and are not known, providing it is appropriate to do so, perform a <u>manual factory reset</u> to restore the default addresses.

The opening page of the ALIF configuration utility should be displayed:



Use the menu options to choose the required configuration page

You can find further information about the configuration pages for the TX and RX units within separate appendices later in this guide:

- Appendix A Transmitter (TX) unit configuration pages
- Appendix B Reciever (RX) unit configuration pages

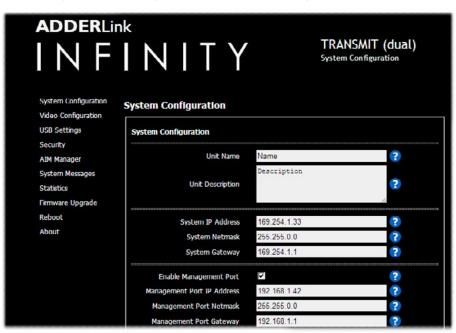
#### A rough guide to configuring TX and RX units

#### TX (transmitter) unit configuration

In the ALIF dual system, the majority of configuration settings are dictated by the RX units. Therefore, the local TX unit setup (using its browser-based configuration utility) is usually concerned only with three main factors: Its IP address details, the data streams to enable/disable and video signal optimization. Other TX unit pages, such as USB Settings, System Messages, Firmware Upgrades and Reboot are generally not used or altered during the majority of installations and are discussed elsewhere in this guide. See Appendix A for explanations of all TX configuration page options.

#### Setting the TX address and output signal details

- I Display the TX unit **System Configuration** page.
- 2 Ensure that the IP address and netmask for the System port and the Teaming port (if used) are correct. The default settings of 169.254.1.33 and 169.254.1.43 for the two ports respectively are their zero config addresses these are usually changed to some other address suitable for your installation. Indeed, the zero config address for the System port MUST be changed before the Teaming port can be used for network connections.
- 3 Check that the data streams (Enable Video, Enable Audio and Enable USB plus Enable Serial, if used) are enabled as appropriate. There are similar options within the RX unit configuration and it is important that the settings in both units are the same. If an option is ticked in one unit but unticked in the other, then that data stream will remain disabled. If you make a change, remember to click the **Update Now** button.



#### Optimizing the TX video signal

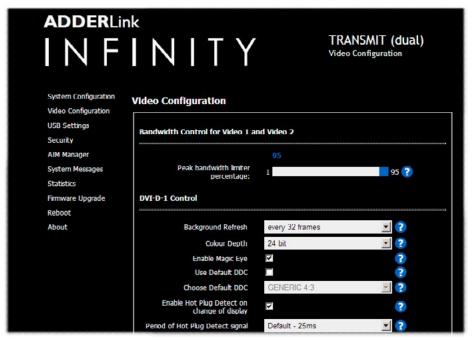
Note: Where the ALIF dual system is linked via two Gigabit links with sufficient available bandwidth, there should be no need to alter the default settings on this page.

- I Display the TX unit <u>System Configuration</u> page and then change to the Video Configuration page.
- 2 Make changes to the controls as necessary for each video port. There is no single combination of adjustments that will suit all installations, but generally:
  - If color quality is important, then leave Colour Depth at 24 bits and adjust other controls.
  - If moving video images are being shown frequently, then leave Frame Skipping at a low percentage and instead reduce the Peak Bandwidth Limiter and Colour Depth.
  - Where screens are quite static, try increasing the *Background Refresh* interval and/or increasing the *Frame skipping percentage* setting.

Make changes one at a time, in small steps, and view typical video images so that you can attribute positive or negative results to the appropriate control.

See TX Video Configuration for individual explanations of the controls.

3 Click **Update Now** to apply each setting change.



#### **RX** (receiver) unit configuration

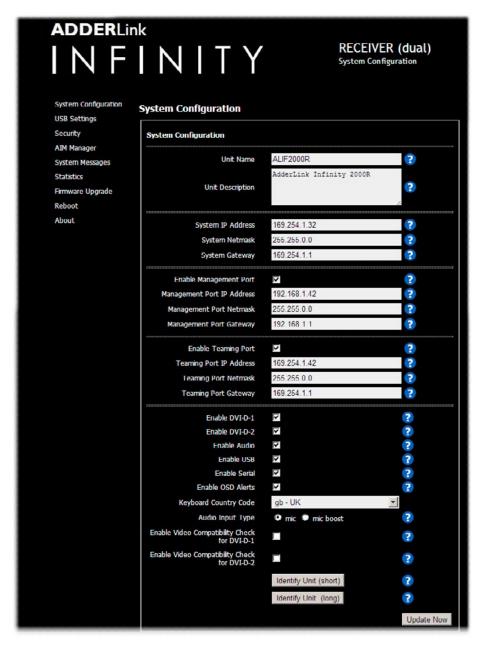
In the ALIF dual system, it is the RX unit (receiver) that determines where and how data signals are sent (and received) by the TX unit. Although numerous topologies (one-to-one, one-to-many, many-to-one, etc.) are made possible by the ALIF system, they are all dependent on two underlying modes of operation: either *Unicast* or *Multicast* transmission. Where multicast transmission is not invoked for video and/or audio data, operation will be automatically served by unicast network transmission technologies.

The RX unit setup (using the System Configuration page of its browser-based configuration utility) is concerned with four main factors: Its own IP address(es), the data streams to enable/disable, the IP address(es) of the TX unit and multicast transmission details. Other pages, such as <u>USB Settings</u>, <u>System Messages</u>, <u>Firmware Upgrades</u> and <u>Reboot</u> are generally not used or altered during the majority of installations and are discussed elsewhere in this guide.

#### Configuring the RX unit

- I Display the RX unit **System Configuration** page.
- 2 In the System Configuration section, ensure that the IP address and Netmask settings for the System and Teaming ports for this RX unit are correct. The default settings of 169.254.1.32 and 169.254.1.42 for the two ports respectively are their zero config addresses these are usually changed to some other address suitable for your installation. Indeed, the zero config address for the System port MUST be changed before the Teaming port can be used. Enter the new values and click the **Update Now** button. The System IP Address that is set here will be sent to the TX unit as the destination for transmitted data (when operating in unicast mode). The Gateway entry is only necessary when the TX unit is located on a separate network to the RX unit.
- 3 Check that the data streams (Enable Video, Enable Audio and Enable USB plus Enable Serial, if used) are enabled (ticked) or disabled (unticked) as appropriate. There are similar options within the TX unit configuration; If one of these options is ticked in one unit but unticked in the other, then that data stream will remain disabled. If you make a change, click the **Update Now** button.
- 4 If necessary, alter the Audio Input Type to match your audio input. The *line* option is for a stereo line input, *mic* and *mic* boost are for mono microphones, the latter benefiting from a +20dB gain boost.

continued

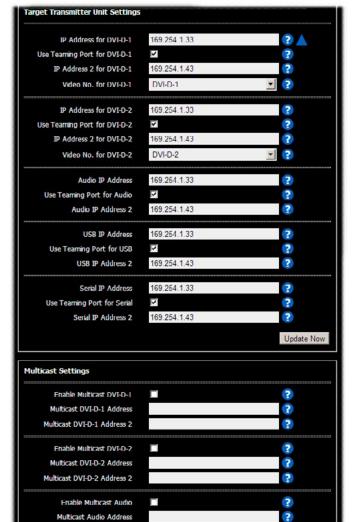


5 In the Target Transmitter Unit Settings section, you need to enter the System port and Teaming port IP addresses for the TX unit that will be supplying the video, audio, USB and serial data streams. This section allows you to determine which peripherals should use the second link. Most often all streams are supplied by the same TX unit, so common System and Teaming port addresses can be applied to all streams. However, it is possible to receive them from different locations, in which case, click the blue arrow to reveal the separate video, audio, USB and serial addresses. For all five peripherals, the System port of the targeted TX unit is always used to carry the respective data streams; your choices involve which of those five should also use

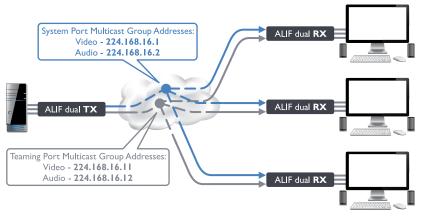
Multicast Audio Address 2

the secondary Teaming port link to spread the load(s). For each peripheral, the first IP address is that of the targeted TX unit's System port. IP Address 2 corresponds to the Teaming port and is used only when the checkbox above is ticked. The default settings for all entries are the standard IP addresses that are factory set within every TX unit (169.254.1.33 and 169.254.1.43). Change these to the appropriate addresses on your transmitter(s) and click the **Update Now** button to save and activate them.

6 For installations that will include more than one RX unit, for either video or audio or both, then you need to configure the *Multicast Settings* section.



The two Video and the single Audio Multicast sub-sections are configured in exactly the same way:



- First, tick the Enable Multicast Video / Enable Multicast Audio check box.
- Next, enter appropriate Multicast Addresses for the System port Video/ Audio data stream(s). The set of IP addresses between 224.0.0.0 and 239.255.255.255 are specifically reserved for multicast operations. Within a private enterprise network, you merely need to choose a location that is currently unused. However, if your link will pass through public networks, then attention must be given to finding an address within these limits that is not already reserved for special use. The IANA (Internet Assigned Numbers Authority) website: iana.org provides a list of publicly reserved addresses.
- Next, enter appropriate Multicast Address 2 entries for the Teaming port Video/Audio data stream(s).

The video and audio multicast addresses must be different, as must the System and Teaming ports. The addresses that you enter will be used by the RX unit to 'listen-in' on the video and audio data streams output by the TX unit. The same IP addresses need to be set on every RX unit that will similarly receive the video and audio data streams.

7 Click the **Update Now** button to save.

Repeat the IP addressing and multicast configuration steps for all RX units that will be part of the one-to-many installation.

For most installations, the successful implementation of these configuration steps will result in a correctly working system.

ALIF dual units are flash upgradeable using the method outlined here. However, for larger installations we recommend that you use the AdderLink Infinity Manager (A.I.M.) to upgrade multiple ALIF dual units. When using the method below, the ALIF dual unit will be upgraded in sequence.

WARNING: During the upgrade process, ensure that power is not interrupted as this may leave the unit in an inoperable state.

If the upgrade process is interrupted and fails, it may be necessary to switch to the backup firmware image in order to regain operation. See right for details.

#### To upgrade a single unit via network link

- I Download the latest upgrade file from the Adder Technology website. Note: There are separate upgrade files for TX and RX units.
- 2 Temporarily connect the ALIF dual unit and a computer via a network (see <u>AdderLink</u> <u>Infinity browser-based configuration utility</u> section for details).
- 3 Run a web browser on your computer and enter the IP address of the ALIF dual unit to be upgraded.
- 4 Click the Firmware Upgrade link. Within the Firmware Upgrade page, click the Choose File button. In the subsequent file dialog, locate the downloaded upgrade file check that the file is correct for the unit being upgraded.
- 5 Click the Upgrade Now button. A progress bar will be displayed (however, if your screen is connected to the unit being upgraded then video may be interrupted) and the indicators on the front panel will flash while the upgrade is in progress.
- 6 The indicators should stop flashing in less than one minute, after which the unit will automatically reboot itself. The upgrade process is complete.

#### Finding the latest upgrade files

Firmware files for the ALIF dual units are available from the *Technical Support* > *Updates* section of the Adder Technology website (<a href="www.adder.com">www.adder.com</a>).

Note: It is possible to downgrade a version 3.0 AdderLink Infinity dual unit to an earlier firmware version that lacks the Teaming facility. After installing the older firmware, perform a factory reset on each AdderLink Infinity dual in order to clear the Teaming port configuration file.

#### **OPTIONS SWITCHES**

A pair of Options switches are located on the rear panel of every ALIF dual unit.

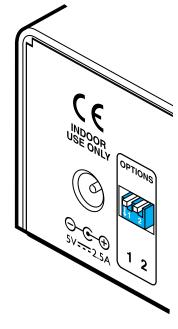
#### Switch I - firmware image select

Each ALIF dual unit retains a backup firmware image which can be used in situations where the primary firmware becomes corrupted (most often through failed upgrade operations). Using the backup firmware will allow you to regain operation of the unit.

Option switch I OFF Normal operation using the main firmware

ON Operate using the backup firmware image

**Option switch 2** is reserved and must remain in the OFF (up) position for normal operation.





In operation, many ALIF dual installations require no intervention once configured. The TX and RX units take care of all connection control behind the scenes so that you can continue to work unhindered.

#### **FRONT PANEL INDICATORS**

The six front panel indicators on each unit provide a useful guide to operation:



#### **Indicators**

These six indicators clearly show the key aspects of operation:

- **NET** On when valid network link is present. Flashes when the unit is in error.
- **SER** On when the AUX (serial) port is enabled and active.
- AUD On when audio is enabled and active.
- **USB** On when USB is enabled and active.
- **DVI** On when the DVI Video channel is enabled.
- PWR Power indicator.

## Further information



- Getting assistance see right
- Appendix A Transmitter (TX) unit configuration pages
- Appendix B Receiver (TX) unit configuration pages
- Appendix C Tips for success when networking ALIF units
- Appendix D Troubleshooting
- Appendix E Glossary
- Appendix F RS232 'null-modem' cable, General specifications.
- Appendix G Fibre modules and cables
- Appendix H Additional features
- Safety information
- Warranty
- Radio frequency energy statements

#### **GETTING ASSISTANCE**

If you are still experiencing problems after checking the information contained within this guide, then we provide a number of other solutions:

- Online solutions and updates www.adder.com/support
   Check the Support section of the adder.com website for the latest solutions and firmware updates.
- Adder Forum <u>forum.adder.com</u>
   Use our forum to access FAQs and discussions.
- Technical support www.adder.com/contact-support-form
   For technical support, use the contact form in the Support section of the adder.com website your regional office will then get in contact with you.

## **APPENDIX A - Transmitter (TX) unit configuration pages**

This section covers the browser-based configuration utility for the AdderLink Infinity TX (transmitter) unit. The TX utility has ten pages, titled as follows:

- System Configuration
- System Messages
- Video Configuration
- Statistics

• USB Settings

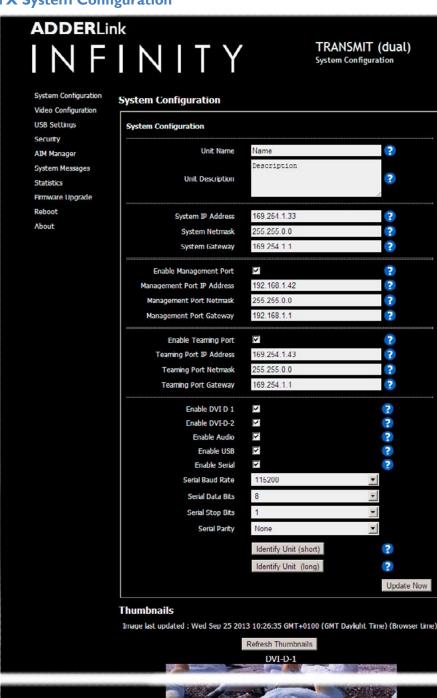
• Firmware Upgrade

• Security

• Reboot

• AIM Manager

• About



2560x1440@60Hz \* 24bpp DVI

#### **Unit Name**

Name details that you can alter to distinguish this unit from all others. The name entered here will be read by A.I.M. units (if used) for administration purposes.

#### **Unit Description**

Allows you to optionally add a description of the unit, such as its location. Useful when many ALIF units are being used.

#### System port

This section determines the IP address, netmask and gateway details for the main Gigabit Ethernet port located on the right side of the front panel. The default IP address is 169.254.1.33 which is the zero config IP address that allows the unit to work immediately in point-to-point mode. You are recommended to change this to an appropriate address in the private IP range 192.168.xxx.xxx

The default netmask is 255.255.0.0. If you change the IP address to the private range, you are recommended to change this to 255.255.255.0. The default gateway address is 169.254.1.1

#### **Management port**

Determines whether the port on the left side of the front panel is enabled and which IP address details it should use. The default IP address is 192.168.1.42. You are recommended to leave this address unchanged (or at least keep such addresses constant across all of your ALIF units) so that all visiting engineers will know which address to use.

#### **Teaming port**

Determines whether the SFP socket on the right side of the front panel is enabled and which IP address details it should use. The default IP address is 169.254.1.43 which is the zero config IP address that allows the unit to work immediately in point-to-point mode. You are recommended to change this to an appropriate address in the private IP range 192.168.xxx.xxx The default netmask is 255.255.0.0. If you change the IP address to the private range, you are recommended to change this to 255.255.255.0

The default gateway address is 169.254.1.1 Note: Before the Teaming port can be used for connection via a network, you need to ensure that the System port has been configured away from its zero config IP address.

#### **Enable options**

These checkboxes allow you to determine which peripheral options will be used: Video, audio, USB and serial.

#### Serial port options

These allow you to match the serial configuration being used by the attached PC host.

#### Identify unit

When clicked, these buttons cause the front panel indicators to flash to assist with identifying the ALIF unit within a rack.

- The Identify Unit (short) button flashes the indicators for five seconds.
- The Identify Unit (long) button flashes the indicators for one hour but can be overridden by clicking the Identify Unit (short) button.

#### Thumbnail

The Thumbnail shows snap shots of the video feeds that are connected and reports the video resolutions/color depths that have been detected. Click the Refresh Thumbnail button to update.

- I Connect your computer to the Management port on the left side of the front panel.
- 2 Run a web browser and enter the IP address of the Management port: http://192.168.1.42 If the address is unknown, perform a manual factory reset.
- 3 If necessary, click the **System Configuration** link.

#### Peak bandwidth limiter percentage

The TX unit will employ a 'best effort' strategy in sending video and other data over the IP network. This means it will use as much of the available network bandwidth as necessary to achieve optimal data quality, although typically the TX unit will use considerably less than the maximum available. In order to prevent the TX unit from 'hogging' too much of the network capacity, you can reduce this setting to place a tighter limit on the maximum bandwidth permissible to the TX unit. Range: 0 to 95%.

Note: All of the following controls are available separately for each video port:

#### **Background Refresh**

The TX unit sends portions of the video image only when they change. In order to give the best user experience, the TX unit also sends the whole video image, at a lower frame rate, in the background. The Background Refresh parameter controls the rate at which this background image is sent. The default value is 'every 32 frames', meaning that a full frame is sent in the background every 32 frames. Reducing this to 'every 64 frames' or more will reduce the amount of bandwidth that the TX unit consumes. On a high-traffic network this parameter should be reduced in this way to improve overall system performance. Options: every 32 frames, every 64 frames, every 128 frames, every 256 frames or disabled.

#### **Colour Depth**

This parameter determines the number of bits required to define the color of every pixel. The maximum (and default) value is '24 bit'. By reducing the value you can significantly reduce bandwidth consumption, at the cost of video color reproduction. Options: 24 bit, 16 bit or 8 bit.

#### **Enable Magic Eye**

This feature, enabled as standard, aims to reduce the effect of dithering - a technique used by some graphics cards to improve the perceived quality and color depth of images by diffusing or altering the colour of pixels between video frames. The Magic Eye feature increases the frame rate and eliminates unnecessary network traffic by ignoring the color dithering where it occurs. If the video source is not noisy or dithered then you can switch off Magic Eye to enable full colour accuracy.

#### Use Default DDC and Choose Default DDC

When the Use Default DDC option is unticked, AdderLink Infinity will use the EDID that is reported by the monitor connected to the receiver unit. However, if you tick the Use Default DDC option, you can then select from a range of preset video resolutions from the Choose Default DDC drop down box. Once selected, the TX will report itself capable of only supporting this one video resolution. Please note that all of the listed video resolutions are single link DVI with a maximum pixel clock of 165MHz and a 60Hz refresh rate.

#### **Enable Hot Plug Detect...**

When this option is ticked, every time the monitor is changed at the receiver unit, a hot plug detect message will be sent to the graphics card of the PC attached to the TX unit.

#### Period of Hot Plug Detect signal

This is the length of time that a hot-plug detect signal is applied. The default of 25mS is sufficient for the majority of graphics cards, however, a small minority may need to be given a longer a period.

#### Frame skipping percentage

Frame Skipping involves 'missing out' video frames between those captured by the TX unit. For video sources that update only infrequently or for those that update very frequently but where high fidelity is not required, frame skipping is a good strategy for reducing the overall bandwidth consumed by the system. Range: 0 to 100%.

#### To get here

Update Now

- I Connect your computer to the Management port on the left side of the front panel.
- 2 Run a web browser and enter the IP address of the Management port: http://192.168.1.42 If the address is unknown, perform a manual factory reset.
- 3 If necessary, click the Video Configuration link.



#### **ADDER**Link INFINITY TRANSMIT (dual) **USB Settings** System Configuration **USB Settings** Video Configuration **USB Settings USB Settings** Security AIM Manager Enable Durnmy Boot Keyboard System Messages Disable HI-Speed Statistics Firmware Upgrade Reserved Port Range Reboot Update Now About

#### **Enable Dummy Boot Keyboard**

When ticked, the TX unit reports a virtual dummy boot keyboard to the attached PC to ensure that a keyboard is always reported when the PC boots up. The dummy boot keyboard uses one of the 13 USB endpoints, therefore if all 13 endpoints are required elsewhere for USB devices (or a KVM switch only supports two HID devices) then it can be disabled by deselecting this option. See also Reserved Port Range below.

#### Disable Hi-Speed

This option allows you to force the system to run at the low/full USB speed of 12Mb/s, thus forcing USB 2.0 Hi-Speed devices to adapt to the lower rate.

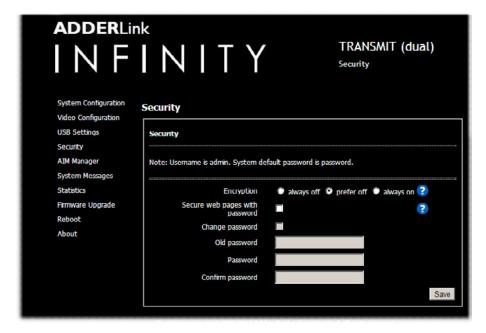
#### **Hub Size**

Using this option you can select whether the transmitter should report itself as a 13 or a 7 port USB hub. Some USB hosts are only able to support 7 port USB hubs. If this option is set to 7, then only 7 USB devices are supported by the PC.

#### **Reserved Port Range**

For some devices, e.g. touch screens, you may wish to ensure that they are always reported to the same USB port number so that the USB driver will always find the device. This option allows you reserve up to 8 ports for certain devices. At the RX unit, the devices are assigned to the reserved ports. If a port reservation is to be applied, then the dummy boot keyboard should be disabled. The default value for this option is '0', i.e. disabled. See Port Reservation on RX unit for further details.

## **TX Security**



#### Encryption

This setting allows you to apply encryption to the USB and control data passed across the link. Note that video data is never encrypted.

#### Secure Web pages with password

When ticked, this option enables https security so that the configuration pages are only accessible to the admin user with a password.

#### Change/confirm password

These options allow you to change the admin password for the system.

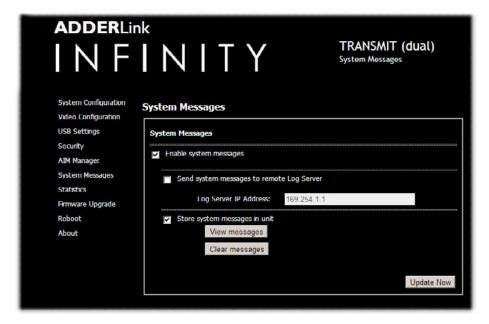
- I Connect your computer to the Management port on the left side of the front panel.
- 2 Run a web browser and enter the IP address of the Management port: http://192.168.1.42 If the address is unknown, perform a manual factory reset.
- 3 Click either the **USB Settings** or **Security** links, as appropriate.

#### **ADDER**Link TRANSMIT (dual) INFINITY AIM Manager System Configuration AIM Manager Video Configuration **USB Settings** Enable AIM control over this unit Security AIM Manager Enable AIM Control System Messages Statistics Firmware Upgrade Rehoot About

#### **Enable AIM Control**

Click this button to allow an A.I.M. (Adder Infinity Manager) box to take control of this TX. When the button is clicked, the TX unit will be rebooted to allow the A.I.M. box to discover and control it.

#### **TX System Messages**



#### **Enable system messages**

Tick to allow the creation of status and error messages by the unit.

#### Send system messages to remote Log Server

Choose this option to send the system messages to a remote server via the network. Provide the IP address of a suitable server here also.

#### Store system messages in unit

When ticked, this option will store system messages within the memory of the unit. Click the *View messages* button to view the list or the *Clear messages* button to delete the list.

#### **Update Now**

Click to save and implement any changes that you make.

- I Connect your computer to the Management port on the left side of the front panel.
- 2 Run a web browser and enter the IP address of the Management port: http://192.168.1.42 If the address is unknown, perform a manual factory reset.
- 3 Click either the **AIM Manager** or **System Messages** links, as appropriate.

# ADDERLink INFINITY System Configuration Video Configuration USB Settings Security AIM Manager System Messages Statistics Statistics Statistics Finable collection of handwidth statistics Submit

#### **TX Firmware Upgrade**



#### **TX** Reboot



#### **Enable collection of bandwidth statistics**

The ALIF dual unit can record data transfer statistics from the System port and plot them on a graph for troubleshooting and optimization purposes. When you enable this option, you will first be presented with a pop up from which you can choose which aspects you would like to graph: Data throughput, various packet rates and/or frame rates.

#### **Submit**

Click this button after ticking the above checkbox to plot the chosen statistics on a pop up graph.

Note: Only the System port is measured. When the Teaming port is also used, the bandwidth will be shared equally so the figures shown for the System port will apply also to the Teaming port. For instance, if the graph shows 500Mbit bandwidth, then the total bandwidth will be 1 Gigabit.

#### **Upgrade**

Use this page to upgrade the main or backup firmware image on the unit. Please see the section <u>Performing an upgrade</u> for details.

#### Reboot

Use this page to perform a reboot or a factory reset. Please see the section Manual factory reset for details.

- I Connect your computer to the Management port on the left side of the front panel.
- 2 Run a web browser and enter the IP address of the Management port: http://192.168.1.42 If the address is unknown, perform a manual factory reset.
- 3 Click either the **Statistics**, **Firmware Upgrade** or **Reboot** links, as appropriate.

Contact support@adder.com or visit http://www.adder.com for help

**Getting Help** 

#### **About**

This page displays key information about the TX unit that may be requested by Adder Technical Support.

- I Connect your computer to the Management port on the left side of the front panel.
- 2 Run a web browser and enter the IP address of the Management port: http://192.168.1.42 If the address is unknown, perform a manual factory reset.
- 3 If necessary, click the **About** link.

## **APPENDIX B - Receiver (RX) unit configuration pages**

This section covers the browser-based configuration utility for the AdderLink Infinity RX (receiver) unit. The RX utility has nine pages, titled as follows:

- System Configuration
- Statistics

• USB Settings

• Firmware Upgrade

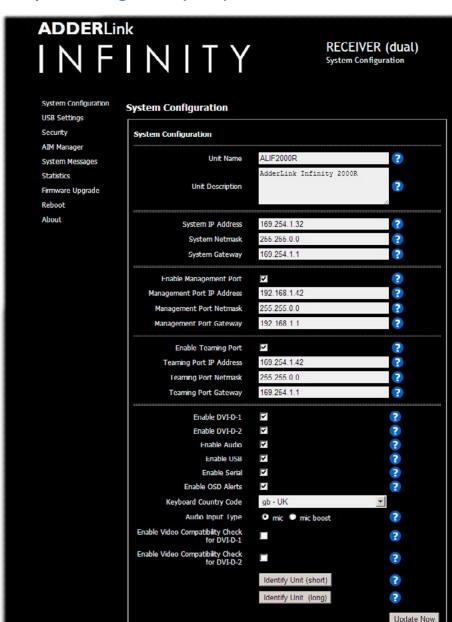
• <u>Security</u>

• Reboot

• AIM Manager

• About

• System Messages



#### **Unit Name**

Name details that you can alter to distinguish this unit from all others. The name entered here will be read by A.I.M. units (if used) for administration purposes.

#### **Unit Description**

Allows you to add a description of the unit, such as its location. Useful when many ALIF units are being used.

#### System port

This section determines the IP address, netmask and gateway details for the main Gigabit Ethernet port located on the right side of the front panel. The default IP address is 169.254.1.32 which is the zero config IP address that allows the unit to work immediately in point-to-point mode. You are recommended to change this to an appropriate address in the private IP range 192.168.xxx.xxx

The default netmask is 255.255.0.0. If you change the IP address to the private range, you are recommended to change this to 255.255.255.0. The default gateway address is 169.254.1.1

#### Management port

Determines whether the port on the left side of the front panel is enabled and which IP address details it should use. The default IP address is 192.168.1.42. You are recommended to leave this address unchanged (or at least keep such addresses constant across all of your ALIF units) so that all visiting engineers will know which address to use.

#### **Teaming port**

Determines whether the SFP socket on the right side of the front panel is enabled and which IP address details it should use. The default IP address is 169.254.1.42 which is the zero config IP address that allows the unit to work immediately in point-to-point mode. You are recommended to change this to an appropriate address in the private IP range 192.168.xxx.xxx The default netmask is 255.255.0.0. If you change the IP address to the private range, you are recommended to change this to 255.255.255.0

The default gateway address is 169.254.1.1 Note: Before the Teaming port can be used for connection via a network, you need to ensure that the System port has been configured away from its zero config IP address.

#### **Enable options**

These checkboxes allow you to determine which peripheral options will be used: Video, audio, USB and serial.

#### Audio Input Type

Choose 'line' for stereo line input, 'mic' for mono microphone or 'mic boost' for a mono microphone that requires extra gain (+20dB).

#### Enable Video Compatibility Check (for DVI-D I and 2)

If enabled, this option compares the EDID reported by the PC graphics card and determines whether the display connected to the RX is capable of displaying the chosen video resolution. If not, an error message is generated and the connection is not made.

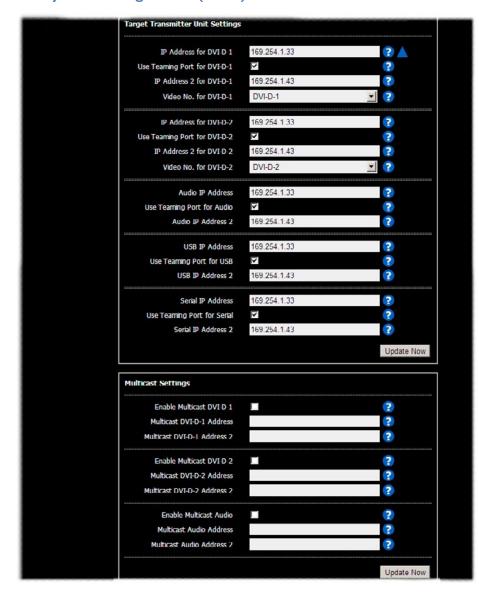
#### **Identify unit**

When clicked, these buttons cause the front panel indicators to flash to assist with identifying the ALIF unit within a rack.

- The Identify Unit (short) button flashes the indicators for five seconds.
- The Identify Unit (long) button flashes the indicators for one hour. Click the (short) button to override.

- I Connect your computer to the Management port on the left side of the front panel.
- 2 Run a web browser and enter the IP address of the Management port: http://192.168.1.42 If the address is unknown, perform a manual factory reset.
- 3 If necessary, click the **System Configuration** link.

#### **RX System Configuration (2 of 2)**



#### Target Transmitter Unit Settings

This section is where you configure the IP address details of the ALIF dual transmitter(s) that this receiver will connect with. For installations where the Teaming port (using an optional SFP module) is used to link units as well as the main (Gigabit Ethernet) System port, this section also allows you to determine which peripherals should use the second link. For all five peripherals, the System port of the targeted TX unit is always used to carry the respective data streams; your choices revolve around which of those five should also use the secondary Teaming port link in parallel to spread the load(s). For each peripheral, the first IP address is that of the targeted TX unit's System port. IP Address 2 corresponds to the Teaming port and is used only when the checkbox above is ticked.

The use of the Teaming port as a parallel secondary link offers a degree of redundancy for your ALIF dual installation. With the Teaming ports of the TX and RX units connected in addition to the System ports, if one of the links should fail for any reason, there will be a short delay for a few video frames (and possibly some on-screen corruption) as all the data packets are rearranged to be sent down the other link. Obviously the bandwidth will be halved and frame rate will automatically drop, but a fully usable system will remain.

The Video No. for DVI-D-x option allows you to determine which video feed is sent to each output port. By default, the primary video feed is presented at port I while the secondary feed goes to port 2. These options allow you to 'clone' one of the video signals and deliver it to both ports - thus, requiring only one receiver to drive two displays. This solution is commonly used where two signage displays are mounted back-to-back and need to show the same video feed. With these options, you can also swap the two video feeds between the two ports.

#### **Multicast Settings**

The items within this section are required if the RX will join a multicast group i.e. many receivers connected to the one transmitter. For each video port and/or audio channel, you need to enable multicasting and enter the multicast IP addresses. In each case, the first address relates to the System (Gigabit Ethernet) port and the second address to the optional Teaming port.

- I Connect your computer to the Management port on the left side of the front panel.
- 2 Run a web browser and enter the IP address of the Management port: http://192.168.1.42 If the address is unknown, perform a manual factory reset.
- 3 If necessary, click the **System Configuration** link.

#### Allow Human Interface Devices (HID) only

When enabled, this option restricts supported USB devices to keyboards and mice only. The use of memory sticks and other devices will be disabled.

#### **Isochronous Endpoint OSD Alerts**

The AdderLink Infinity dual USB system does not support Isochronous USB. When enabled, this option will alert the user when an Isochronous USB device is connected.

#### **Enable Isochronous Endpoint Attach**

When enabled, this option will allow for an exchange of control information with an Isochronous device. Some devices have multiple endpoints e.g. a keyboard with an audio controller. By enabling this option, the keyboard functionality will work even though the isochronous audio functionality will not. Without this setting, the entire keyboard would be rejected as it would be detected as being solely an isochronous device.

#### **Port Reservation**

This section allows you map the four USB connectors on the receiver to a specific USB port that has been reserved on the transmitter. It is useful if you have a specific device e.g. a touch screen that must allows be reported to a specific USB port on the USB host device. If you have two touch screens of the same type for each of the video displays, then using Port Reservation disables the USB merging mechanism and assigns individual USB ports for each display. This means that the driver can now separate the left hand screen from the right hand screen. See Reserved Port Range on the TX unit for further details.

#### **Advanced features**

This section is used for special configuration and is disabled by default. If a USB device fails to operate as expected, this section allows special codes to be inserted to attempt to solve the issue.

- I Connect your computer to the Management port on the left side of the front panel.
- 2 Run a web browser and enter the IP address of the Management port: http://192.168.1.42 If the address is unknown, perform a manual factory reset.
- 3 If necessary, click the **USB Settings** link.

#### **Encryption**

This setting allows you to apply encryption to the USB and control data passed across the link. Note that video data is never encrypted.

#### Secure Web pages with password

When ticked, this option enables https security so that the configuration pages are only accessible to the admin user with a password.

#### Change/confirm password

These options allow you to change the admin password for the system.

- I Connect your computer to the Management port on the left side of the front panel.
- 2 Run a web browser and enter the IP address of the Management port: http://192.168.1.42 If the address is unknown, perform a manual factory reset.
- 3 Click the **Security** link.

#### **ADDER**Link RECEIVER (dual) INFINITY AIM Manager System Configuration AIM Manager **USB Settings** Security Enable AIM control over this unit AIM Manager System Messages Enable AIM Control Statistics Firmware Upgrade Reboot About

#### **Enable AIM Control**

Click this button to allow an A.I.M. (Adder Infinity Manager) box to take control of this RX. When the button is clicked, the RX unit will be reported to allow the A.I.M. box to discover and control it.

#### **RX System Messages**



#### **Enable system messages**

Tick to allow the creation of status and error messages by the unit.

#### Send system messages to remote Log Server

Choose this option to send the system messages to a remote server via the network. Provide the IP address of a suitable server here also.

#### Store system messages in unit

When ticked, this option will store system messages within the memory of the unit. Click the *View messages* button to view the list or the *Clear messages* button to delete the list.

#### **Update Now**

Click to save and implement any changes that you make.

#### To get here

- I Connect your computer to the Management port on the left side of the front panel.
- 2 Run a web browser and enter the IP address of the Management port: http://192.168.1.42 If the address is unknown, perform a manual factory reset.
- 3 Click either the AIM Manager or System Messages links, as appropriate.

# ADDERLink INFINITY RECEIVER (dual) Statistics System Configuration USB Settings Security AIM Manager System Messages Statistics Statistics Enable collection of bandwidth statistics Submit

# **RX** Firmware Upgrade



#### **RX** Reboot



#### **Enable collection of bandwidth statistics**

The ALIF dual unit can record data transfer statistics from the System port and plot them on a graph for troubleshooting and optimization purposes. When you enable this option, you will first be presented with a pop up from which you can choose which aspects you would like to graph: Data throughput, various packet rates and/or frame rates.

#### Submit

Click this button after ticking the above checkbox to plot the chosen statistics on a pop up graph.

Note: Only the System port is measured. When the Teaming port is also used, the bandwidth will be shared equally so the figures shown for the System port will apply also to the Teaming port. For instance, if the graph shows 500Mbit bandwidth, then the total bandwidth will be 1 Gigabit.

#### **Upgrade**

Use this page to upgrade the main or backup firmware image on the unit. Please see the section <a href="Performing an upgrade">Performing an upgrade</a> for details.

#### Reboot

Use this page to perform a reboot or a factory reset. Please see the section Manual factory reset for details.

#### To get here

- I Connect your computer to the Management port on the left side of the front panel.
- 2 Run a web browser and enter the IP address of the Management port: http://192.168.1.42 If the address is unknown, perform a manual factory reset.
- 3 Click either the Statistics, Firmware Upgrade or Reboot links, as appropriate.

Contact support@adder.com or visit http://www.adder.com for help

#### **About**

This page displays key information about the RX unit that may be requested by Adder Technical Support.

#### To get here

- Connect your computer to the Management port on the left side of the front panel.
- 2 Run a web browser and enter the IP address of the Management port: http://192.168.1.42 If the address is unknown, perform a manual factory reset.
- 3 If necessary, click the **About** link.

# **APPENDIX C - Tips for success when networking ALIF units**

ALIF units use multiple strategies to minimize the amount of data that they send across networks. However, data overheads can be quite high, particularly when very high resolution video is being transferred, so it is important to take steps to maximize network efficiency and help minimize data output. The tips given in this section have been proven to produce very beneficial results.

#### **Summary of steps**

- · Choose the right kind of switch.
- · Create an efficient network layout.
- · Configure the switches and devices correctly.

# Choosing the right switch

Layer 2 switches are what bind all of the hosts together in the subnet. However, they are all not created equally, so choose carefully. In particular look for the following:

- Gigabit (1000Mbps) or faster Ethernet ports,
- Support for IGMP v2 (or v3) snooping,
- Support for Jumbo frames up to 9216-byte size,
- High bandwidth connections between switches, preferably Fiber Channel.
- Look for switches that perform their most onerous tasks (e.g. IGMP snooping) using multiple dedicated processors (ASICS).
- Ensure the maximum number of concurrent 'snoopable groups' the switch can handle meets or exceeds the number of ALIF transmitters that will be used to create multicast groups.
- · Check the throughput of the switch: Full duplex, I Gbps up- and down- stream speeds per port.
- · Use the same switch make and model throughout a single subnet.
- You also need a Layer 3 switch. Ensure that it can operate efficiently as an IGMP. Querier.

# Layer 2 (and Layer 3) switches known to work

- Cisco 2960
- Extreme Networks X480

- Cisco 3750
- HP Procurve 2810 • HP Procurve 2910
- HuaWei Quidway s5328c-E1 (Layer 3)

- Cisco 4500
- Cisco 6500

For the latest list of switches known to work with ALIF and setup instructions for them, please go to www.adder.com

H3C 5120

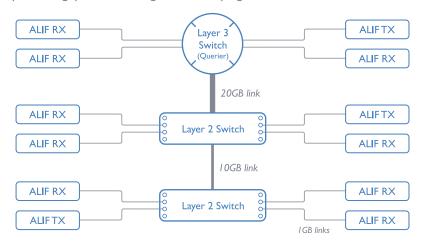
# Creating an efficient network layout

Network layout is vital. The use of IGMP snooping also introduces certain constraints, so take heed:

- Keep it flat. Use a basic line-cascade structure rather than a pyramid or tree arrangement.
- · Keep the distances between the switches as short as possible.
- Ensure sufficient bandwidth between switches to eliminate bottlenecks.
- · Where the A.I.M. server is used to administer multiple ALIF transceivers, ensure the A.I.M. server and all ALIF units reside in the same subnet.
- Do not use VGA to DVI converters, instead replace VGA video cards in older systems with suitable DVI replacements. Converters cause ALIFTX units to massively increase data output.
- Wherever possible, create a private network.

#### The recommended layout

The layout shown below has been found to provide the most efficient network layout for rapid throughput when using IGMP snooping:



- Use no more than two cascade levels.
- Ensure high bandwidth between the two L2 switches and very high bandwidth between the top L2 and the L3. Typically 10GB and 20GB, respectively for 48 port L2 switches.

continued



## Configuring the switches and devices

The layout is vital but so too is the configuration:

- Enable IGMP Snooping on all L2 switches.
- Ensure that <u>IGMP Fast-Leave</u> is enabled on all switches with ALIF units connected directly to them.
- Enable the L3 switch as an IGMP Querier.
- Enable <u>Spanning Tree Protocol (STP)</u> on all switches and importantly also enable portfast (only) on all switch ports that have ALIF units connected.
- If any hosts will use any video resolutions using 2048 horizontal pixels (e.g. 2048 x 1152), ensure that <u>lumbo Frames</u> are enabled on all switches.
- Choose an appropriate forwarding mode on all switches. Use <u>Cut-through</u> if available, otherwise Store and forward.
- Optimise the settings on the ALIF transmitters:
  - If color quality is important, then leave Colordepth at 24 bits and adjust other controls.
  - If moving video images are being shown frequently, then leave Frame Skipping at a low percentage and instead reduce the Peak bandwidth limiter and Colordepth.
  - Where screens are quite static, try increasing the Background Refresh interval and/ or increasing the Frame skipping percentage setting.

Make changes to the ALIF transmitters one at a time, in small steps, and view typical video images so that you can attribute positive or negative results to the appropriate control.

• Ensure that all ALIF units are fully updated to the latest firmware version (at least v2.1).

# **APPENDIX D - Troubleshooting**

Problem: The video image of the ALIF receiver shows horizontal lines across the screen.

This issue is known as *Blinding* because the resulting video image looks as though you're viewing it through a venetian blind.

When video is transmitted by ALIF units, the various lines of each screen are divided up and transmitted as separate data packets. If the reception of those packets is disturbed, then blinding is caused. The lines are displayed in place of the missing video data packets.

There are several possible causes for the loss of data packets:

- Incorrect switch configuration. The problem could be caused by multicast flooding, which causes unnecessary network traffic. This is what IGMP snooping is designed to combat, however, there can be numerous causes of the flooding.
- Speed/memory bandwidth issues within one or more switches. The speed and
  capabilities of different switch models varies greatly. If a switch cannot maintain pace
  with the quantity of data being sent through it, then it will inevitably start dropping
  packets.
- One or more ALIF units may be outputting Jumbo frames due to the video resolution (2048 horizontal pixels) being used. If jumbo frames are output by an ALIF unit, but the network switches have not been configured to use jumbo frames, the switches will attempt to break the large packets down into standard packets. This process introduces a certain latency and could be a cause for dropped packets.
- One or more ALIF units may be using an old firmware version. Firmware versions prior to v2.1 exhibited an issue with the timing of IGMP join and leave commands that caused multicast flooding in certain configurations.

#### **Remedies:**

- Ensure that IGMP snooping is enabled on all switches within the subnet.
- Where each ALIF unit is connected as the sole device on a port connection to
  a switch, enable <u>IGMP Fast-Leave</u> (aka <u>Immediate Leave</u>) to reduce unnecessary
  processing on each switch.
- Check the video resolution(s) being fed into the ALIF transmitters. If resolutions using 2048 horizontal pixels are unavoidable then ensure that <u>Jumbo frames</u> are enabled on all switches.
- Check the <u>forwarding mode</u> on the switches. If *Store and forward* is being used, try selecting *Cut-through* as this mode causes reduced latency on lesser switch designs.
- Ensure that one device within the subnet is correctly configured as an <u>IGMP Querier</u>, usually a layer 3 switch or multicast router.
- Ensure that the firmware in every ALIF unit is version 2.1 or greater.
- Try adjusting the transmitter settings on each ALIF to make the output data stream as efficient as possible. See ALIF transmitter video settings for details.

continued

#### Problem: The mouse pointer of the ALIF receiver is slow or sluggish when moved across the screen.

This issue is often related to either using dithering on the video output of one or more transmitting computers or using VGA-to-DVI video converters.

Dithering is used to improve the perceived quality and color depth of images by diffusing or altering the color of pixels between video frames. This practice is commonly used on Apple Mac computers using ATI or Nvidia graphics cards.VGAto-DVI converters unwittingly produce a similar issue by creating high levels of pixel background noise.

ALIF units attempt to considerably reduce network traffic by transmitting only the pixels that change between successive video frames. When dithering is enabled and/or VGA-to-DVI converters are used, this can have the effect of changing almost every pixel between each frame, thus forcing the ALIF transmitter to send the whole of every frame: resulting in greatly increased network traffic and what's perceived as sluggish performance.

#### Remedies:

- Linux PCs
  - Check the video settings on the PC. If the Dither video box option is enabled, disable
- Apple Mac with Nvidia graphics
  - Use the Adder utility for Mac's Contact technical support.
- · Apple Mac with ATI graphics
  - Enable the Magic Eye dither removal feature.
- Windows PCs
- If you suspect these issues with PC's, contact technical support for assistance.
- Replace old VGA adapters on host computers with DVI video cards.

# cord.



This issue is called Audio crackle and is a symptom of the same problem that produces blinding (see previous page). The issue is related to missing data packets.

#### Remedies:

As per blinding discussed previously.

#### Problem: A.I.M. cannot locate working ALIF units.

There are a few possible causes:

- The ALIF units must be reset back to their zero config IP addresses for A.I.M. discovery. If you have a working network of ALIF's without A.I.M. and then add A.I.M. to the network A.I.M. will not discover the ALIFs until they are reset to the zero config IP addresses.
- This could be caused by Layer 2 Cisco switches that have Spanning Tree Protocol (STP) enabled but do not also have portfast enabled on the ports to which ALIF units are connected. Without portfast enabled, ALIF units will all be assigned the same zero config IP address at reboot and A.I.M. will only acquire them one at a time on a random basis.

You can easily tell whether portfast is enabled on a switch that is running STP:When you plug the link cable from a working ALIF unit into the switch port, check how long it takes for the port indicator to change from orange to green. If it takes roughly one second, portfast is on; if it takes roughly thirty seconds then portfast is disabled.

#### Remedies:

- Ensure that the ALIF units and the A.I.M. server are located within the same subnet because A.I.M. cannot cross subnet boundaries.
- Manually reset the ALIF units to their zero config IP addresses.
- Enable portfast on all switch ports that have ALIF units attached to them or try temporarily disabling STP on the switches while A.I.M. is attempting to locate ALIF units.



# **APPENDIX E - Glossary**

## **Internet Group Management Protocol**

Where an ALIF transmitter is required to stream video to two or more receivers, multicasting is the method used.

Multicasting involves the delivery of identical data to multiple receivers simultaneously without the need to maintain individual links. When multicast data packets enter a subnet, the natural reaction of the switches that bind all the hosts together within the subnet, is to spread the multicast data to all of their ports. This is referred to as Multicast flooding and means that the hosts (or at least their network interfaces) are required to process plenty of data that they didn't request. IGMP offers a partial solution.

The Internet Group Management Protocol (IGMP) is designed to prevent multicast flooding by allowing Layer 3 switches to check whether host computers within their care are interested in receiving particular multicast transmissions. They can then direct multicast data only to those points that require it and can shut off a multicast stream if the subnet has no recipients.

There are currently three IGMP versions: 1, 2 and 3, with each version building upon the capabilities of the previous one:

- IGMPvI allows host computers to opt into a multicast transmission using a Join Group message, it is then incumbent on the router to discover when they no longer wish to receive; this is achieved by polling them (see IGMP Querier below) until they no longer respond.
- IGMPv2 includes the means for hosts to opt out as well as in, using a Leave Group message.
- IGMPv3 encompasses the abilities of versions 1 and 2 but also adds the ability for hosts to specify particular sources of multicast data.

AdderLink Infinity units make use of IGMPv2 when performing multicasts to ensure that no unnecessary congestion is caused.

#### **IGMP Snooping**

The IGMP messages are effective but only operate at layer 2 - intended for routers to determine whether multicast data should enter a subnet. A relatively recent development has taken place within the switches that glue together all of the hosts within each subnet: IGMP Snooping. IGMP snooping means these layer 2 devices now have the ability to take a peek at the IGMP messages. As a result, the switches can then determine exactly which of their own hosts have requested to receive a multicast — and only pass on multicast data to those hosts.

#### **IGMP** Querier

When IGMP is used, each subnet requires one <u>Layer 3</u> switch to act as a Querier. In this lead role, the switch periodically sends out IGMP Query messages and in response all hosts report which multicast streams they wish to receive. The Querier device and all snooping Layer 2 switches, then update their lists accordingly (the lists are also updated when Join Group and Leave Group (IGMPv2) messages are received).

#### IGMP Fast-Leave (aka Immediate Leave)

When a device/host no longer wishes to receive a multicast transmission, it can issue an IGMP Leave Group message as mentioned above. This causes the switch to issue an IGMP Group-Specific Query message on the port (that the Leave Group was received on) to check no other receivers exist on that connection that wish to remain a part of the multicast. This process has a cost in terms of switch processor activity and time.

Where ALIF units are connected directly to the switch (with no other devices on the same port) then enabling IGMP Fast-Leave mode means that switches can immediately remove receivers without going through a full checking procedure. Where multiple units are regularly joining and leaving multicasts, this can speed up performance considerably.

# **Jumbo frames (Jumbo packets)**

Since its commercial introduction in 1980, the Ethernet standard has been successfully extended and adapted to keep pace with the ever improving capabilities of computer systems. The achievable data rates, for instance, have risen in ten-fold leaps from the original 10Mbit/s to a current maximum of 100Gbit/s.

While data speeds have increased massively, the standard defining the number of bytes (known as the Payload) placed into each data packet has remained resolutely stuck at its original level of 1500 bytes. This standard was set during the original speed era (10Mbits/s) and offered the best compromise at that speed between the time taken to process each packet and the time required to resend faulty packets due to transmission errors.

But now networks are much faster and files/data streams are much larger; so time for a change? Unfortunately, a wholesale change to the packet size is not straightforward as it is a fundamental standard and changing it would mean a loss of backward compatibility with older systems.

Larger payload options have been around for a while, however, they have often been vendor specific and at present they remain outside the official standard. There is, however, increased consensus on an optional 'Jumbo' payload size of 9000 bytes and this is fully supported by the AdderLink Infinity (ALIF) units.

Jumbo frames (or Jumbo packets) offer advantages for ALIF units when transmitting certain high resolution video signals across a network. This is because the increased data in each packet reduces the number of packets that need to be transferred and dealt with - thus reducing latency times.

The main problem is that for jumbo frames to be possible on a network, all of the devices on the network must support them.

#### **Spanning Tree Protocol (STP)**

In order to build a robust network, it is necessary to include certain levels of redundancy within the interconnections between switches. This will help to ensure that a failure of one link does not lead to a complete failure of the whole network.

The danger of multiple links is that data packets, especially multicast packets, become involved in continual loops as neighbouring switches use the duplicated links to send and resend them to each other.

To prevent such bridging loops from occurring, the Spanning Tree Protocol (STP), operating at <u>layer 2</u>, is used within each switch. STP encourages all switches to communicate and learn about each other. It prevents bridging loops by blocking newly discovered links until it can discover the nature of the link: is it a new host or a new switch?

The problem with this is that the discovery process can take up to 50 seconds before the block is lifted, causing problematic timeouts.

The answer to this issue is to enable the portfast variable for all host links on a switch. This will cause any new connection to go immediately into forwarding mode. However, take particular care not to enable portfast on any switch to switch connections as this will result in bridging loops.

#### **ALIF** transmitter video settings

Each ALIF transmitter includes controls to help you customize how video data is transmitted. When configured correctly for the application, these can help to increase data efficiency.

## **Background Refresh**

The transmitter sends portions of the video image only when they change. In order to give the best user experience, the transmitter also sends the whole video image, at a lower frame rate, in the background. The Background Refresh parameter controls the rate at which this background image is sent. The default value is 'every 32 frames', meaning that a full frame is sent in the background every 32 frames. Reducing this to 'every 64 frames' or more will reduce the amount of bandwidth that the transmitter consumes. On a high-traffic network this parameter should be reduced in this way to improve overall system performance.

#### **Colour Depth**

This parameter determines the number of bits required to define the color of every pixel. The maximum (and default) value is '24 bit'. By reducing the value you can significantly reduce bandwidth consumption, at the cost of video color reproduction.

#### **Peak Bandwidth Limiter**

The transmitter will employ a 'best effort' strategy in sending video and other data over the IP network. This means it will use as much of the available network bandwidth as necessary to achieve optimal data quality, although typically the transmitter will use considerably less than the maximum available.

In order to prevent the transmitter from 'hogging' too much of the network capacity, you can reduce this setting to place a tighter limit on the maximum bandwidth permissible to the transmitter.

#### Frame Skipping

Frame Skipping involves 'missing out' video frames between those captured by the transmitter. For video sources that update only infrequently or for those that update very frequently but where high fidelity is not required, frame skipping is a good strategy for reducing the overall bandwidth consumed by the system.



#### Forwarding modes

In essence, the job of a layer 2 switch is to transfer as fast as possible, data packets arriving at one port out to another port as determined by the destination address. This is known as data forwarding and most switches offer a choice of methods to achieve this. Choosing the most appropriate forwarding method can often have a sizeable impact on the overall speed of switching:

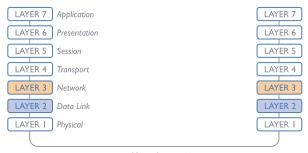
- Store and forward is the original method and requires the switch to save each entire data packet to buffer memory, run an error check and then forward if no error is found (or otherwise discard it).
- Cut-through was developed to address the latency issues suffered by some store and forward switches. The switch begins interpreting each data packet as it arrives. Once the initial addressing information has been read, the switch immediately begins forwarding the data packet while the remainder is still arriving. Once all of the packet has been received, an error check is performed and, if necessary, the packet is tagged as being in error. This checking 'on-the-fly' means that cut-through switches cannot discard faulty packets themselves. However, on receipt of the marked packet, a host will carry out the discard process.
- Fragment-free is a hybrid of the above two methods.
   It waits until the first 64 bits have been received before beginning to forward each data packet. This way the switch is more likely to locate and discard faulty packets that are fragmented due to collisions with other data packets.
- Adaptive switches automatically choose between the above methods. Usually they start out as a cut-through switches and change to store and forward or fragmentfree methods if large number of errors or collisions are detected.

So which one to choose? The *Cut-through* method has the least latency so is usually the best to use with AdderLink Infinity units. However, if the network components and/ or cabling generate a lot of errors, the *Store and forward* method should probably be used. On higher end store and forward switches, latency is rarely an issue.

## Layer 2 and Layer 3:The OSI model

When discussing network switches, the terms Layer 2 and Layer 3 are very often used. These refer to parts of the Open System Interconnection (OSI) model, a standardized way to categorize the necessary functions of any standard network.

There are seven layers in the OSI model and these define the steps needed to get the data created by you (imagine that you are Layer 8) reliably down onto the transmission medium (the cable, optical fiber, radio wave, etc.) that



Network connection

carries the data to another user; to complete the picture, consider the transmission medium is Layer 0. In general, think of the functions carried out by the layers at the top as being complex, becoming less complex as you go lower down.

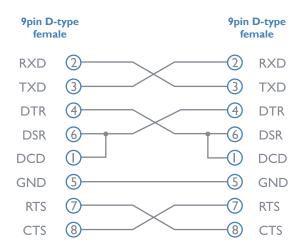
As your data travel down from you towards the transmission medium (the cable), they are successively encapsulated at each layer within a new wrapper (along with a few instructions), ready for transport. Once transmission has been made to the intended destination, the reverse occurs: Each wrapper is stripped away and the instructions examined until finally only the original data are left.

So why are Layer 2 and Layer 3 of particular importance when discussing AdderLink Infinity? Because the successful transmission of data relies upon fast and reliable passage through network switches – and most of these operate at either Layer 2 or Layer 3.

The job of any network switch is to receive each incoming network packet, strip away only the first few wrappers to discover the intended destination then rewrap the packet and send it in the correct direction.

In simplified terms, the wrapper that is added at Layer 2 (by the sending system) includes the physical address of the intended recipient system, i.e. the unique MAC address (for example, 09:f8:33:d7:66:12) that is assigned to every networking device at manufacture. Deciphering recipients at this level is more straightforward than at Layer 3, where the address of the recipient is represented by a logical IP address (e.g. 192.168.0.10) and requires greater knowledge of the surrounding network structure. Due to their more complex circuitry, Layer 3 switches are more expensive than Layer 2 switches of a similar build quality and are used more sparingly within installations.

# RS232 'null-modem' cable pin-out



# Supported video modes

ALIF dual units support all VESA and CEA video modes.

## **General specifications**

Casing (w x h x d): 198mm (7.92") x 44mm (1.76") x 145mm (5.7")

Construction: IU compact case, robust metal design

Weight: 1.11kg (2.44lbs)

Mount kits: Rack mount - single or dual units per IU slot.

VESA monitor / wall mount chassis.

Power to adapter: 100-240VAC 50/60Hz, 0.8A,

Power to unit: 5VDC 20W

Operating temp: 0°C to 40°C (32°F to 104°F)

Approvals: CE, FCC

# **APPENDIX G - Fibre modules and cables**

To suit your installation layout, two fibre modules are available for the ALIF dual units to suit various fibre optic cables. The specifications for all are summarized in the table below:

Fibre Type	Fibre size	Fibre Type	Coding			Distance at	Adder part number for	Bar color	Conn. type
			Normal Applications	Military Applications	Suggested Print Nomenclature	I <b>G</b> bps	SFP module		
OMI	(62.5/125)	Multimode (TIA-492AAAA)	Orange	Slate	62.5/125	220m	SFP-MM-LC	Black	LC
OM2	(50/125)	Multimode (TIA-492AAAB)	Orange	Orange	50/125	550m	66	66	44
OM3	(50/125)	Multimode (850 nm Laser-optimized) (TIA-492AAAC)	Aqua	Undefined	850 LO 50 /125	550m	66	44	6.6
OM4	(50/125)	Multimode (850 nm Laser-optimized) (TIA-492AAAC)	Aqua	Undefined	850 LO 50 /125	550m	66	66	66
OSI and OS2	(9/125)	Single-mode (TIA-492C000 / TIA-492E000)	Yellow	Yellow	SM/NZDS, SM	10Km	SFP-SM-LC	Blue	LC

#### **APPENDIX H - Additional features**

# New lossless CODEC (AFZ)

The new compression scheme builds on the existing codec and is primarily focused on improving the performance for "natural" images (i.e. photographs and movies). It works in concert with the existing codec and is automatically selected whenever there is a benefit to do so.

The new codec is lossless and is very low latency (a small fraction of a frame delay). It generally achieves 50% improvement (in compression) over the current scheme for any areas of the screen that consist of images, gradients, shadows etc., elements commonly found in modern desktop environments.

To maintain compatibility with non AFZ -enabled transmitters and receivers there is an automatic switching method which will revert back to RLE when an AdderLink Infinity receiver is connected to the AdderLink Infinity dual.

# Magic Eye (anti-dither support added)

This feature is enabled by default.

The Magic Eye feature increases performance and reduces network traffic when the AdderLink Infinity dual is used with Apple Macs and other host computers that have dithered video output. It also improves performance if the video source is noisy (e.g. from a VGA-to-DVI converter).

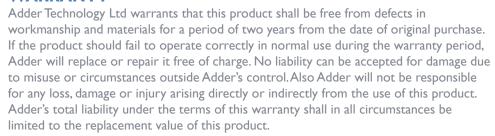
Dithering is a technique used by some graphics cards to improve perceived image quality by continuously varying the color of each pixel slightly. This gives the illusion of more shades of color than the display can really reproduce, and smooths the appearance of gradually shaded areas in images. Unfortunately dithering is an issue for KVM extenders such as AdderLink Infinity dual because it makes the image appear to be changing all the time even when it is static, thus creating much more network data than can be carried by a Gigabit Ethernet. The result is a reduction in video frame rate, which the user sees as slow mouse response.

Magic Eye works by ignoring small variations in the video from frame to frame. It is enabled by default as it is not obvious to the user that his poor mouse behaviour is caused by dithering. In most cases Magic Eye is invisible, but it can produce slight color inaccuracies on the monitor. For full color accuracy, Magic Eye can be disabled for video sources which are not dithered or noisy.

#### **SAFETY INFORMATION**

- For use in dry, oil free indoor environments only.
- Warning live parts contained within power adapter.
- No user serviceable parts within power adapter do not dismantle.
- Plug the power adapter into a socket outlet close to the module that it is powering.
- Replace the power adapter with a manufacturer approved type only.
- Do not use the power adapter if the power adapter case becomes damaged, cracked or broken or if you suspect that it is not operating properly.
- If you use a power extension cord with the units, make sure the total ampere rating of
  the devices plugged into the extension cord does not exceed the cord's ampere rating.
  Also, make sure that the total ampere rating of all the devices plugged into the wall
  outlet does not exceed the wall outlet's ampere rating.
- Do not attempt to service the units yourself.

#### WARRANTY



If any difficulty is experienced in the installation or use of this product that you are unable to resolve, please contact your supplier.



# **RADIO FREQUENCY ENERGY**

A Category 5 (or better) twisted pair cable must be used to connect the units in order to maintain compliance with radio frequency energy emission regulations and ensure a suitably high level of immunity to electromagnetic disturbances.

All other interface cables used with this equipment must be shielded in order to maintain compliance with radio frequency energy emission regulations and ensure a suitably high level of immunity to electromagnetic disturbances.

# **European EMC directive 2004/108/EC**

This equipment has been tested and found to comply with the limits for a class A computing device in accordance with the specifications in the European standard EN55022. These limits are designed to provide reasonable protection against harmful interference. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions may cause harmful interference to radio or television reception. However, there is no guarantee that harmful interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to correct the interference with one or more of the following measures: (a) Reorient or relocate the receiving antenna. (b) Increase the separation between the equipment and the receiver. (c) Connect the equipment to an outlet on a circuit different from that to which the receiver is connected. (d) Consult the supplier or an experienced radio/TV technician for help.

# **FCC Compliance Statement (United States)**

This equipment generates, uses and can radiate radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio communication. It has been tested and found to comply with the limits for a class A computing device in accordance with the specifications in Subpart J of part 15 of FCC rules, which are designed to provide reasonable protection against such interference when the equipment is operated in a commercial environment. Operation of this equipment in a residential area may cause interference, in which case the user at his own expense will be required to take whatever measures may be necessary to correct the interference. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

# **Canadian Department of Communications RFI statement**

This equipment does not exceed the class A limits for radio noise emissions from digital apparatus set out in the radio interference regulations of the Canadian Department of Communications.

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la classe A prescrites dans le règlement sur le brouillage radioélectriques publié par le ministère des Communications du Canada.





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